Direct support for victims

		Needs of the Victim		
		psycho-social	legal/judical	financial
Forms of Offer	**Setting**	O O easy access O O exclusive counseling rooms O O home visits possible O O arranged contact to the police O O outreach work O O Clients chois: counseling by male or female counselor O O offer is made to counsel in clients language	O O advice also without a report (to police) O O possibility of anonymous counseling O O pledge of secrecy O O right to refuse to give evidence	O O free advice
	Clearing	O O Clearing the situation O O psychological diagnostics	O O Clearing the situation	O O Clearing the situation
	Advice (Counsel)	O O releave from fears and tensions O O psychoeducation O O development of necessary action steps O O information and advice about forms of psychotherapy	O O tips on legal claims, remedies and legal options (e.g. "OEG" = Victim Compensation Act) O O information on the procedure of criminal proceedings	O O tips on financial help and claims

Direct support of victims

		Needs of the victim		
		psycho-social	**legal/judical**	**financial**
Forms of Offer	**practical support**	O O psycholocial "first aid" and crisis-intervention O O support to fill in formulars O O accompanying to public officials O O forwarding to specialized institutions O O stablising traumatised victims O O psychotherapy O O treatment in hospital O O medical initial information O O medical support O O Victim-Offender-Mediation: dealing with the cosequences of an offence by accompanying discussions with the offender	O O accompanying to police, lawyers etc. O O preparation of court proceeding O O witness support O O faciliating a "room for witnesses" at court O O legal advice O O medical documantation O O Victim-Offender-Mediation: reach an agreement out of court proceeding	O O accpmpynying to welfare office, "Versorgungsamt" and other public offices O O financial support O O Victim-Offender-Mediation: Compensation by offender